



Technological University of the Philippines
TAGUIG CAMPUS

Km. 14 East Service Road, Western Bicutan, Taguig City 1630
<http://www.tup-taguig.edu.ph> Telefax # 838-9889 / 823-2457

Vision : TUP-Taguig shall be a Center of Excellence in technology and engineering education in the country.

CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485: an Act to improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor.

I, **DR. SELFA J. BRIONES**, Filipino, of legal age, Campus Director of the Technological University of the Philippines Taguig Campus, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rul1 IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **Technological University of the Philippines Taguig Campus** has established its service standards known as the Citizen’s Charter that enumerates the following:
 - a. Vision and Mission of the Agency
 - b. Frontline Services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizen’s Charter is posted as information billboards in all service offices of the Technological University of the Philippines Taguig Campus that deliver frontline services.
3. The Citizen’s Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen’s Charter is written in English and published as an information material.
5. The Citizen’s Charter is uploaded in the Agency’s website and is accessible to the public.
6. The Citizen’s Charter was first published on 2009.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 26th day of January, 2015 in the City of Manila, Philippines.

DR. SELFA J. BRIONES
Campus Director

SUBSCRIBED AND SWORN to before me this 26th day of January 2015 in the City of Manila Philippines, with affiant exhibiting to me his/her TUP Taguig Charter 2009 at TUP Taguig City.

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ATTY. RONALD SEGUNDO C. CHING
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