CERTIFICATION OF COMPLIANCE


I, **DR. ADORA S. PILI**, Filipino, of legal age, President of the Technological University of the Philippines, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **Technological University of the Philippines**, has established its service standards known as the Citizen’s Charter that enumerates the following:
   a. Vision and mission of the agency
   b. Frontline services offered
   c. Step-by-step procedure in availing of frontline services
   d. Employee responsible for each step
   e. Time needed to complete the procedure
   f. Amount of fees
   g. Required documents
   h. Procedure for filing complaints

2. The Citizen’s Charter is posted as information billboards in all the service offices of **Technological University of the Philippines** that deliver frontline services.

3. The Citizen’s Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.

4. The Citizen’s Charter is written in English and published as an information material.

5. The Citizen’s Charter is uploaded in the agency’s website and accessible to the public.

6. The Citizen’s Charter was first published on February 4, 2013.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 29th day of January 2015 in the City of Manila, Philippines.

[Signature]
ADORA S. PILI, Ph. D.
President

SUBSCRIBED AND SWORN to before me this 29th day of January 2015 in the City of Manila, Philippines. With affiant exhibiting to me her (government-issued ID) issued on (date of issuance) at (place of issuance)